



Emergency Packet

Shelter Information & Disaster Manual

Kissimmee Office: LIC.299995464

813 Bryan St
Kissimmee, FL 34741
Phone: 407-655-9077 Fax: 407-641-8995
www.mycruzhomework.com

EMERGENCY PREPAREDNESS

Florida laws require all counties to voluntarily register and assist people who would need help to evacuate to public shelters in an emergency situation.

During Hurricane Season, June 1 through November 30, additional information will be provided in your information packet.

For your safety we have included information from CDC, FEMA and other government agencies to assist you in emergency situations. Please read this material and retain it for future reference.

In case of an emergency please contact 911.

Contact (407) 437 9322 for non-threatening emergency.

SAFETY

In the event of a natural or created emergency situation in the area, such as a hurricane, flooding or civil unrest, agency personnel may not be available or able to visit patients in their homes.

Responsibility for care of the patient/client shall be assumed by the patient/client, caregiver, local authorities and the patient physician as appropriate until it is safe for home care to resume. Every attempt will be made to avoid interruption of care and to reinstate care as quickly as possible when it is safe to do so.

**CHECK YOUR COUNTY
EMERGENCY MANAGEMENT**

<https://www.floridadisaster.org/counties>

Guidelines For All County

1. Go to your county website. It will be provided to you in this packet.
2. Read application instructions.
3. Complete application online.

Item to bring to a shelter:

- Water and food (3-day supply)
- Clothing and bedding
- Personal items, toiletries and medications
- First-aid supplies
- Important papers
- Miscellaneous items like games, toys, battery-powered radios and flashlights
- Identification card
- Medical Information card
- Daily prescriptions (2-week supply)
- Non-prescription medicines (2-week supply)
- Mobile phone charger, if needed
- Other special items such as eyeglasses, hearing aids, prosthetic devices, walkers, special dietary foods, etc.
- Medical supplies that you utilize on a daily basis, this includes any portable oxygen, cannula, diabetes testing kit, nebulizer, etc.
- A book, magazine, or something to occupy your time while you wait for the storm to pass.

OSCEOLA COUNTY

WEBSITE:

<https://www.osceola.org/agencies-departments/emergency-management/shelters/special-needs-program.shtml>

BOARD MEETINGS

SERVICES

COMMISSIONERS' CORNER



AGENCIES & DEPARTMENTS

HOW DO I

ABOUT OSCEOLA

Home / Agencies & Departments / Emergency Management / Special Needs Program

Live Chat

Emergency Management Home

Alert Osceola

Local Mitigation Strategy

Comprehensive Emergency Management Plan

Coronavirus (COVID-19) Information

Announcements

Links

Partners

Presentation Request Form

EM Staff

Emergency Management Strategic Plan

Response

Hazards

Hurricane Center

Intern and Volunteer Center

Shelters

Preparation

Situation Map

Special Needs Program

Weather Center

Emergency Management - Main Office

Hours
M - F: 8am - 5pm

Email
emds@osceola.org

Special Needs Program

Florida Statute requires county emergency management to provide the leadership and direction to effectively care for the community of special needs individuals in times of disaster.

Osceola County Emergency Management and partners have demonstrated consistent excellence in the planning and execution of the Special Needs Program.

The program includes annual registration and education for individuals with special needs. During periods of threatened conditions, Osceola County provides special needs sheltering for those who require sheltering. Partner organizations, such as the Osceola Council On Aging and the Department of Health, come together to ensure the utmost in care during a sheltering event. Scroll down to view a list of Osceola County Shelters specifically designated for special needs individuals. To view the entire shelter list, please click on the SHELTER LIST link in the menu list.

English

Español



REGISTER FOR THE SPECIAL NEEDS PROGRAM

Step 1

- Read the application instructions and checklist here.

Step 2

- Complete registration online
- OR
- Fill out our PDF version of the application and email to specialneeds@osceola.org, or deliver a paper form to:
Osceola County Emergency Management
Attention: Special Needs Registration
2586 Partin Settlement Road
Kissimmee, FL 34744

Questions? Email specialneeds@osceola.org or call 407-742-9001.
Fax: 407-742-9022

VIDEOS

(407) 742-9000

Address

2586 Partin Settlement Road
Kissimmee, FL 34744

Contact Us

National Terrorism Advisory System

ACTIVE BULLETIN
READ MORE

Put this widget on your web page



Emergencies for Floridians with Disabilities
May 4, 2010
Watch this Florida State Emergency Response Team video for information about reviewing available resources, capabilities, and needs; making evacuation plans and preparing evacuation supplies before



Emergency Supply Kit
May 4, 2010
Watch this Florida State Emergency Response Team video for additional information on what to keep in your emergency supply kit.



Evacuation Checklist
May 4, 2010
The Evacuation Checklist video from the Florida State Emergency Response Team provides information on what-to-do before you evacuate.

Special Needs Registry

MAY 4, 2010

View All Videos

LOCATIONS LIST

1) BARNEY E. VEAL CENTER - PRIMARY - SPECIAL NEEDS PATIENTS

700 Generation Point Blvd.
Kissimmee, FL 34744

[View Map](#)

[Directions](#)

2) CENTRAL AVE. ELEMENTARY - PRIMARY/OVERFLOW FOR SPECIAL NEEDS PATIENTS

500 W. Columbia Ave
Kissimmee, FL 34741

[View Map](#)

[Directions](#)

3) OAK LEAF LANDING - PRIMARY/PSN SHELTER FOR ALZHEIMER'S PATIENTS

2350 N. Central Ave
Kissimmee, FL 34741

[View Map](#)

[Directions](#)

4) ST. CLOUD COMMUNITY CENTER - PRIMARY/SPECIAL NEEDS PATIENTS SHELTER

3101 17th Street, St
St. Cloud, FL 34769

[View Map](#)

[Directions](#)

Osceola County Special Need Shelters:

1) BARNEY E. VEAL CENTER - PRIMARY - SPECIAL NEEDS PATIENTS

700 Generation Point Blvd.

Kissimmee, FL 34744

2) CENTRAL AVE. ELEMENTARY - PRIMARY/OVERFLOW FOR SPECIAL NEEDS PATIENTS

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3) OAK LEAF LANDING - PRIMARY/PSN SHELTER FOR ALZHEIMER'S PATIENTS

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3101 17th Street, St

St. Cloud, FL 34769

Orange County

Website:

<https://www.orangecountyfl.net/EmergencySafety/shelters.aspx#.YdJRGGjMJD8>



Orange County Shelters

General, Special Needs, & Pet-Friendly

Orange County provides hurricane and storm shelters as part of its comprehensive response to help individuals, families and communities respond to and recover from disasters. There are no emergency shelters open at this time. For registration and information on Special Needs Shelters, please call 311.

GENERAL SHELTERS

Orange County provides general population shelters for Central Floridians who have been evacuated from their homes, for those who live in low-lying areas, and for others seeking shelter from a storm. Shelters are alcohol, drug and weapon free. Individuals should come prepared with supplies.

SPECIAL NEEDS SHELTERS

Orange County strongly encourages residents who require a Special Needs/Medical Shelter during an emergency to please call 311. Residents who are deaf or hard of hearing can [chat online](#), download the [OCFL 311 app](#), or register at www.ocfl.net/psn, to ensure access to resources and transportation.

ITEMS TO BRING:

Items to bring to the shelter include:

- Water and food (3-day supply)
- Clothing and bedding
- Personal items, toiletries and medications
- First-aid supplies
- Important papers
- Miscellaneous items like games, toys, battery-powered radios and flashlights
- Identification card
- Medical Information card
- Daily prescriptions (2-week supply)
- Non-prescription medicines (2-week supply)
- Mobile phone charger, if needed
- Other special items such as eyeglasses, hearing aids, prosthetic devices, walkers, special dietary foods, etc.
- Medical supplies that you utilize on a daily basis, this includes any portable oxygen, cannula, diabetes testing kit, nebulizer, etc.
- A book, magazine, or something to occupy your time while you wait for the storm to pass

The American Red Cross and/or Salvation Army provides food at the shelters. You are encouraged to bring some food, snacks, and water with you.

In addition, please bring the names, addresses, and telephone numbers of family and friends should you need to contact them or to provide information of your whereabouts. Also, leave your ~~personal~~ ^{phone number} ~~phone~~ ^{on this will avoid the authorities that drive} around your neighborhood after the storm to

Seminole County

Website:

www.seminolecountyfl.gov

[Seminole County Emergency Management Responds to COVID-19: Read More](#) ×

SEMINOLE COUNTY GOVERNMENT OFFICES WILL BE CLOSED ON FRIDAY, DECEMBER 31ST, 2021 IN OBSERVANCE OF NEW YEAR'S DAY. OUR OFFICES WILL RESUME NORMAL BUSINESS HOURS ON MONDAY, JANUARY 3RD, 2022.

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[NOAA Weather Radio Initiative](#)

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[Shelter Information](#)

[frequently-asked-questions](#)

[Seminole County](#)

[Shelter FAQ](#)

SHELTER INFORMATION

Seminole County provides two (2) different types of evacuation shelters – general population and medically enhanced (special needs). A “pet-friendly” designation is provided to specific shelters which are equipped to allow animals at the facility.

General Population shelters provide basic food services and 21 square feet of space/per individual. Cots are not provided at general population shelters (before and during hurricanes). Dependent on availability, all efforts are made to provide cots post-disaster.



[Understanding Shelters](#)[Watch later](#)[Share](#)

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Brevard County

Website:

<https://www.brevardfl.gov/EmergencyManagement/BePrepared/Step3HaveAPlan/SpecialNeeds>



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Nature | Beaches | Space

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Emergency Management Home

Alert Signup

Be Prepared ▾

Step 1: Know Your Risk

Step 2: Build a Kit

Step 3: Have a Plan

Step 4: Stay Informed

Step 5: Get Involved

Mitigation

Recovery

Response

Past Hurricanes ▾

Public Safety Radio ▾

9-1-1 Administration ▾

Home / Emergency Management / Be Prepared / Step 3: Have a Plan / Special Needs

Emergency Preparedness Plans for Individuals with Special Needs

The Brevard County Special Needs program is for residents with specific health and/or medical conditions needing assistance with sheltering in times of an emergency or disaster during an evacuation. Residents who meet the Special Needs criteria and have no other alternative for a safe shelter should register with Emergency Management.

You can register in the following ways:

- Using the [Everbridge Online Application](#)
- Faxing (321-633-1738) or Emailing us a paper copy of the Special Needs Application
- By calling 321-637-6670
- You can also talk to your home health care agency, hospice agency, medical supply company, or other caregiver, who can assist with completing and application.

Once registered, annual updates are required to keep information up-to-date.

For Special Needs Clients with Pets

As part of the Special Needs registration application, there will be space provided to share information about your pets. Due to health concerns, pets are NOT allowed in Special Needs shelters, so when it comes time to go to the shelter, you will receive a call which will verify your need to be taken to a shelter and pet information. You will be given an approximate time that you will be picked up and Animal Services will pick up your pet. You will need to have your disaster kit, your pet, and their items ready. Once the emergency has passed, and you have returned home, Animal Services will return your pet.

Transportation Assistance to a Shelter

Transportation is free to all Special Needs and primary evacuation shelters, and will be provided to residents who register a transportation request either as a part of a special needs application or if a resident has no means of transport to a shelter. Transportation will only be provided to and from a shelter. No other destinations will be provided.

Special Needs Planning

 Special Needs Registry Application (pdf, 290 KB)

The following information should be supplied by the home health agency to those patients registered with the special needs registry, so they will be prepared prior to an evacuation to a special needs shelter.

Please note: The special needs shelter should be used as a place of last refuge. The evacuee may not receive the same level of care received from staff in the home, and the conditions in a shelter might be stressful.

(1) If the patient has a caregiver, the caregiver must accompany the patient and must remain with the patient at the special needs shelter.

(2) The following is a list of what special needs patients need to bring with them to the special needs shelter during an evacuation:

- **Bed sheets, blankets, pillow, folding lawn chair, air mattress**
- **The patient's medication, supplies and equipment list supplied by the home health agency, including the phone, beeper and emergency numbers for the patient's physician, pharmacy and, if applicable, oxygen supplier; supplies and medical equipment for the patient's care; Do Not Resuscitate (DNRO) form, if applicable;**
- **Name and phone number of the patient's home health agency**
- **Prescription and non-prescription medication needed for at least 72 hours; oxygen for 72 hours, if needed.**
- **A copy of the patient's plan of care**
- **Identification and current address**
- **Special diet items, non-perishable food for 72 hours and 1 gallon of water per person per day**
- **Glasses, hearing aides and batteries, prosthetics and any other assistive devices**
- **Personal hygiene items for 72 hours**
- **Extra clothing for 72 hours**
- **Flashlight and batteries**
- **Self-entertainment and recreational items, like books, magazines, and quiet games.**

(3) Sheltered need to know the following:

- **If the patient has a caregiver, the caregiver(s) shall be allowed to shelter together in the special needs shelter. If the person with special needs is responsible for the care of individuals without special needs, those persons may also shelter together.**
- **The sheltered caregiver will have floor space provided. The caregiver must provide his or her own bedding.**
- **Service dogs are allowed in the shelter. However, check with your local Emergency Management office to see if other pets are permitted.**
- **Bring personal snacks, drinks, and any special dietary foods for 72 hours. It is possible only sparse meals will be provided.**
- **Caregivers who regularly assist the patient in the home are expected to continue to do the same care in the shelter.**